Installation instructions, warranty and finishing information are included with each order. Please contact your Marvin dealer or visit our website at Marvin.com immediately if the instructions have been lost or destroyed. The Marvin Owner’s manual contains operation and additional maintenance information online at Marvin.com/OwnersManual.

If you are having a problem not explained in your Marvin Owner’s Manual contact your local Marvin dealer. Use the “Find the Dealer” locator tool on the Marvin website. If you need further help please contact us to initiate the service request resolution at 1-888-537-7828 or visit our website, Marvin.com and select “Contact Us”.

When contacting your Marvin dealer, please provide them with the “Customer Service Serial Number” etched on the corner of your Marvin window or door glass. If you know the approximate purchase date please provide that information as well.

Attention: Immediately following installation, all windows and doors must have a quality top finish applied to the exterior and interior wood surfaces including top, bottom, and side edges of sash or panels. Periodically repaint the exterior or refinish the interior as needed to avoid damage to the wood parts.

Caution: When applying a finish, it is imperative that you do not come in contact with the weather strip, vinyl, plastic, metal, or any other non-wood parts. Do not apply a finish to any surface which has an abrasive or sliding contact with another surface. Solvents in paints, stains, and varnishes will cause plastic or vinyl parts in particular to become brittle and require replacement.

Do not use cleaners containing abrasives or solvents on Marvin products, i.e. acid wash for exterior brick applications. Clean with mild detergent and warm water. For specific instructions on finishing your Marvin product, refer to the staining and painting instructions in the Marvin Owner’s Manual.

**GLASS CLEANING INSTRUCTIONS**

**WARNING:** Do not use scrapers for cleaning glass. Glass scratched by a scraper is not covered under the Marvin Windows and Doors warranty. Do not clean glass when it is exposed to direct sunlight.

Start cleaning glass at the top of the building and continue to lower levels. Soak the glass surface with a clean water and soap solution to loosen dirt and debris, then use a mild, non-abrasive commercial window cleaning solution. Dry all cleaning solution from window gaskets, sealants and frames. Visit Marvin.com for a list of patents and pending patents. Please do not remove this label prior to installation, and save for future reference.