CHAPTER 1

INTRODUCTION

Table of Contents

	PAGE
Manual Objectives	1.2
Intended Audience	1.2
Sources of Additional Help	1.2
Ordering Information	1.3
Marvin Order Management System (OMS)	1.3
Pricing	1.3
Freight	1.4
Clad Color Chart	1.4
Product Abbreviations	1.4
How to Submit Suggestions	1.4

The online version of this document is the document of record and will be the most current version.
Specification and technical data are subject to change without notice.

Manual Objectives

Use of this manual will better enable you to:

- reduce customer service costs
- determine and select components needed for replacement

Intended Audience

This manual is primarily intended for people who:

- provide service to customers
- order replacement components
- need further product knowledge

This manual may be of special interest to:

- training managers
- direct order entry personnel
- distributor personnel
- dealers
- anyone who services Marvin Window and Door products

Sources of Additional Help

Customer Service Bulletin No. 67 Terminology Clarification

- Obsolete – Non current part but still available
- Discontinued – Parts that are no longer available

Questions regarding Marvin window or door products can be addressed to the following:

Your Distributor_____

Trademarks Information

The following trademarks are referenced in this manual:

LEXAN is a registered trademark of General Electric Company.
TotalHome is a registered trademark of Honeywell.
Flexacron is a registered trademark of Pittsburgh Paint and Glass Industries, Inc.
LoĒ-180™, LoĒ^2-272® and LoĒ^3-366® are a trademark of Cardinal Glass Company.

HOW TO USE THIS MANUAL

This manual is designed to make Marvin Window and Doors replacement part information easy to find and utilize. Used in conjunction with the Marvin Architectural Detail Manual and the Marvin Price Guide, it will provide a library of information on Marvin products.

Each chapter of the parts manual has a Table of Contents. In the online version, the line entries are linked to that specific page to assist in locating necessary information for component replacement.

Ordering Information

- Numbers in parentheses ( ) following measurements, are metric equivalents in millimeters rounded to the nearest whole number.
- All handing information is viewed from the exterior unless otherwise stated.
- All obsolete parts listed are subject to availability.
- N/A denotes product No Longer Available.
- All measurements listed in this manual are fractions rounded to the nearest 32nd of an inch. They are intended for reference only when ordering a replacement part. If the exact measurement is required, please contact your Marvin sales or service representative.

Marvin Order Management System (OMS)

Distributor and Dealer personnel OMS personnel may enter non-warranty replacement parts and pieces by referencing the part or profile number and the description.

Pricing

Pricing information is located on Marvin Online Docs Library (MODL) on the resource page. Under the MODL banner, select the tab for Parts, then Marvin Parts. The Marvin Master Parts Price List files are located under the Pricing section. The files available in two formats, Excel worksheet and PDF. Prices are subject to change without notice.

Pricing Procedures for Aluminum, Vinyl and Wood

- Part numbers reflect available lengths. When ordered by part number there will be no charge for packaging and the entire length will be shipped.
- Parts cut into specific LF lengths cannot be ordered by part number, it will be entered into OMS by the ETO process. Specify the profile, profile description, color and length needed. The List Price is the entire part number price PLUS a base charge for cutting and bundling. Select check box – Cutting and Bundling charge $35. The specified length and the remaining length will be shipped.
- Example: (information is for illustrative purposes only) Part # 12345678 – A0001, Frame Expander, 150″ (List $20). If an 86″ piece is needed, you will receive the 86″ piece and the 64″ piece and will be charged for the entire part ($20 part price + $35 for cutting and bundling = $55 List).
- Cutting and Bundling charge will be applied once per line item. The charge for cutting and bundling will be on Aluminum (A) and Vinyl (V) profiles that are ordered by specific length.
- Wood (W) profiles are sold in lineal lengths (LF) and priced accordingly.
  For specified lengths 8 feet and over . . . . . ADD 20%
  Optional Finishes . . . . . ADD 12% for Prime
  ADD 60% for Painted, Clear, or Stained

Freight

A customer may request any service offered by U.P.S., U.S. Postal Service, or Federal Express, however, the customer will be charged for actual shipping costs (NOTE: lineal part lengths will be cut in half to meet shipping guidelines). In the event Marvin is providing the replacement parts, Marvin will determine which method of shipping is most appropriate to meet the customer's needs.

Clad Colors

Clad colors are referenced throughout this manual. They include the following colors:

Pebble Gray (PB)	Bahama Brown (BN)	Evergreen (EG)	Bronze (BZ)
Stone White (SW)	Ebony (EB)	Wineberry (WB)	Coconut Cream (CO)
Hampton Sage (HS)	Cashmere (CS)	Arctic White (AR)	Cumulus Gray (CU)
Desert Beige (DB)	Sierra White (SA)	Cadet Gray (CG)	Cascade Blue (CC)
French Vanilla (FV)			
Bright Silver (MSL) Pearlescent		Copper (MCP) Pearlescent	

Sherwood Green (SR)	Cobalt Blue (CB)	Discontinued 2/24/2014 (available for Replacement Parts only)

For orders that require a color not included in our standard colors, custom color matching is available. Please contact the Marvin Architectural department for more information, quoting, and ordering.

The following product types are only available in PB, BN, EG, BZ and SW :

Commercial Door Steel Frames
Energy Panels
Glider Products
Sliding French Door Standard Screen
Sliding Patio Door Standard Screens
Ultimate Double Hung Combinations
Ultimate Double Hung Magnum Combinations

* Bahama Brown is not available on Magnum Tilt Turns or Magnum Double Hung Tilt Pacs.

Product Abbreviations

Product abbreviations can be found on Marvin Online Docs Library (MODL).

How to Submit Suggestions

Comments or suggestions regarding this publication can be directed to: Technical Publications, Marvin Windows and Doors, P.O. Box 100, Warroad, MN 56763 or call (218) 386-1430 or (800)-346-5044.